# Finding the Right Fit: Using Data and Analytics to Staff Your School











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## **Today's Journey**

- Overview of Empower's hiring process
- Overview of Predictive Index and how it is used to solve business problems, including in the hiring process
- A deep dive into the dynamics of Empower's Leadership Team
- A look at how we use the data to prepare the teachers to work together
- An overview of lessons learned
- Q and A





## **Empower's Employee Experience**

Screen

Application Completion Resume Submission

Assess

Sample Teaching Lesson
Feedback Session
General and Applicant Specific Q & A

Integrate

**Team Awareness Training** 

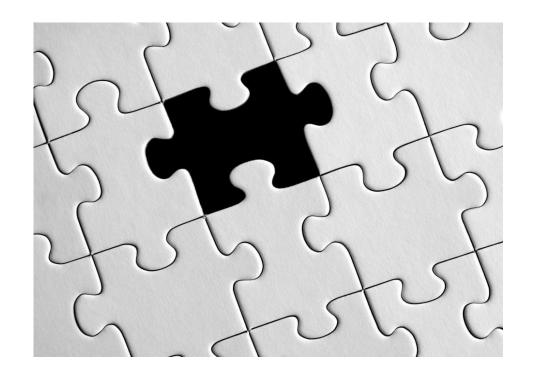
Collaborate

Coaching Continuation

## The Importance of Talent Optimization

A People Strategy that brings a strategic plan to results

- Engagement
  - Fit to Role
  - Fit to Manager
  - Fit to Team
  - Fit to Culture



## Goals & Strategy



#### The work to be done

Ν

Are we aligned on the strategy? **Clarity of** purpose

Tax: conflicting | goals

#### **Execution**



The right people for the job

Do we have the right people for their job AND

High performance

Tax: missed goals, high hiring costs



The right execution environment

Are jobs,

set up for

execution?

managers, teams, and

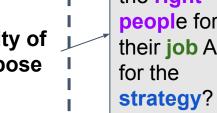
organization

High productivity

Tax: execution breakdown, poor employee experience

The right Results









## Deliver the promise of talent optimization

• PI products solve the problems behind the pain

**DESIGN** 

HIRE

**INSPIRE** 

**DIAGNOSE** 

**ALIGNMENT** 

Design people strategy to support business strategy

**GREAT HIRES** 

Hire top talent to drive business results **GREAT MANAGEMENT** 

Inspire people development to maximize productivity

**ENGAGEMENT** 

Understand and resolve people problems



## **Four Forces of Disengagement**

Optimizing means always considering these four factors



Misalignment with the job



Misalignment with the manager



Misalignment with the team

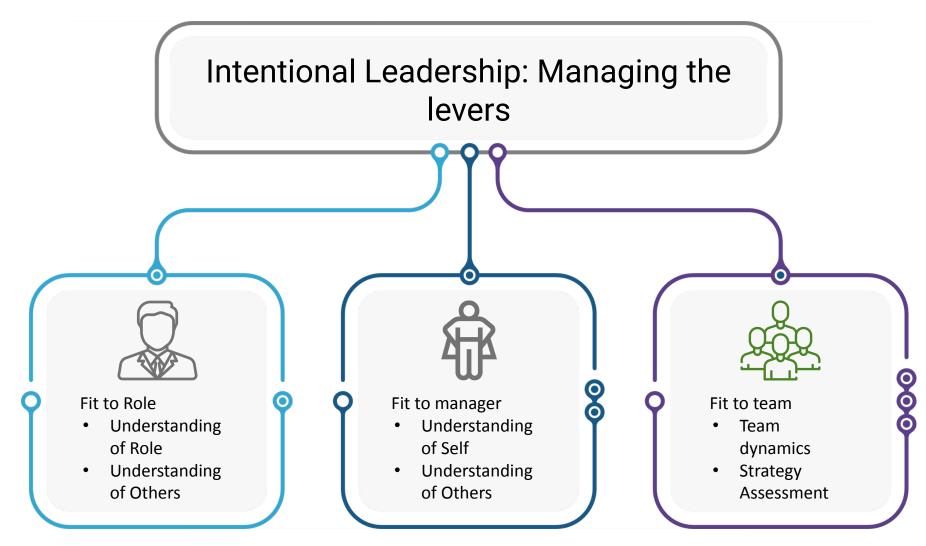


Misalignment with the culture



## **Data-based leadership:**

Leading others using people analytics



# Self Awareness ... through data

## **Self-awareness study**

Tasha Eurich (HBR) conducted a 5 year research study with 5,000 participants.

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% were

## **Self-awareness study**

Tasha Eurich (HBR) conducted a 5 year research study with 5,000 participants.

Her study found: 95% of people thought they were self-aware but in fact

**15**% were

# **According to the American Management Association:**

A survey conducted of 75 members of the Stanford Graduate School of Business Advisory Council rated self-awareness as the *most* important competency for leaders to develop.

- AMA 2013 Critical Skills Survey

## Drives, Needs, and Behaviors





People have **DRIVES** 

Drives create **NEEDS** 

Response to needs **BEHAVIORS** 



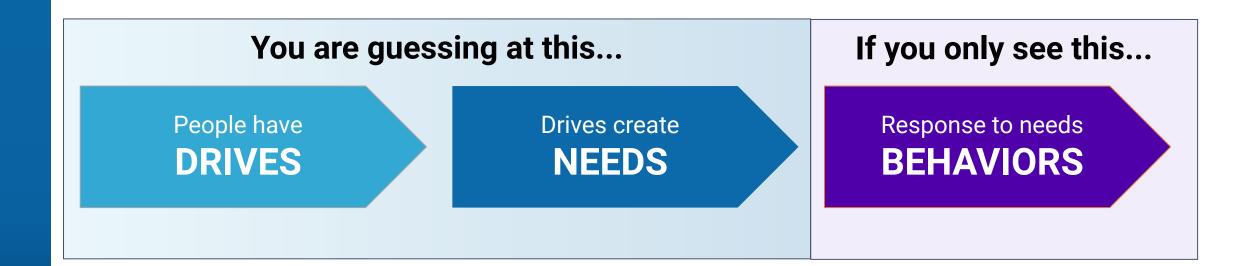
People have **DRIVES** 

Drives create **NEEDS** 

If you only see this...

Response to needs **BEHAVIORS** 







If you measure this...

People have **DRIVES** 

Drives create **NEEDS** 

Response to needs **BEHAVIORS** 





People have **DRIVES** 

#### You can predict this

Drives create **NEEDS** 

Response to needs **BEHAVIORS** 







## **Example: Natural risk takers facing uncertainty**

#### **Normal Behaviors**

- Rapid exchange of ideas
- Think boldly and out loud
- Solve problems through innovation
- Relish change and risk-taking
- Make decisions fast and decisively

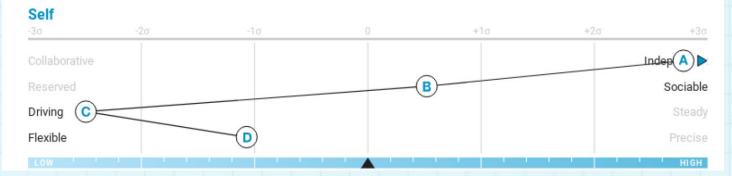
#### **Behaviors in Uncertainty/Crisis**

- Exhaust others with more new ideas
- Expend energy on activity not productivity
- Create additional complexity through impulsive decision-making



#### Captain

A Captain is a problem solver who likes change and innovation while controlling the big picture.



#### **Tips to Increase Resilience**

- Avoid make decisions in the heat of the moment. Build in time to think.
- Stop trying to do everything at once. Prioritize fewer things for execution and focus
- Don't let problem solving be based on the loudest voice in the room





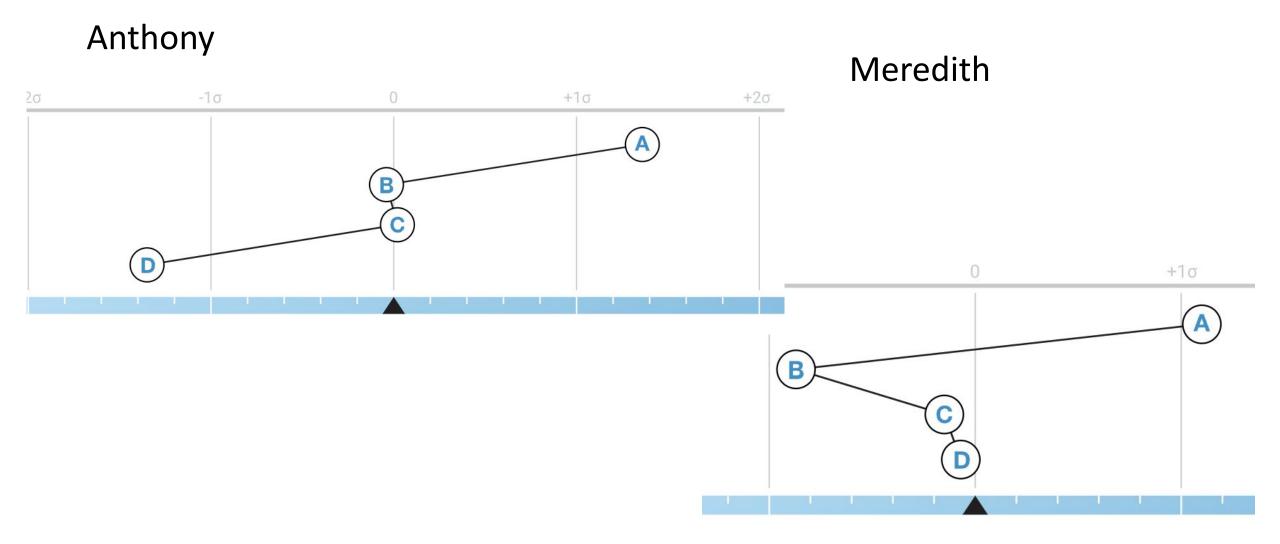
## **Empower's Leadership Team**



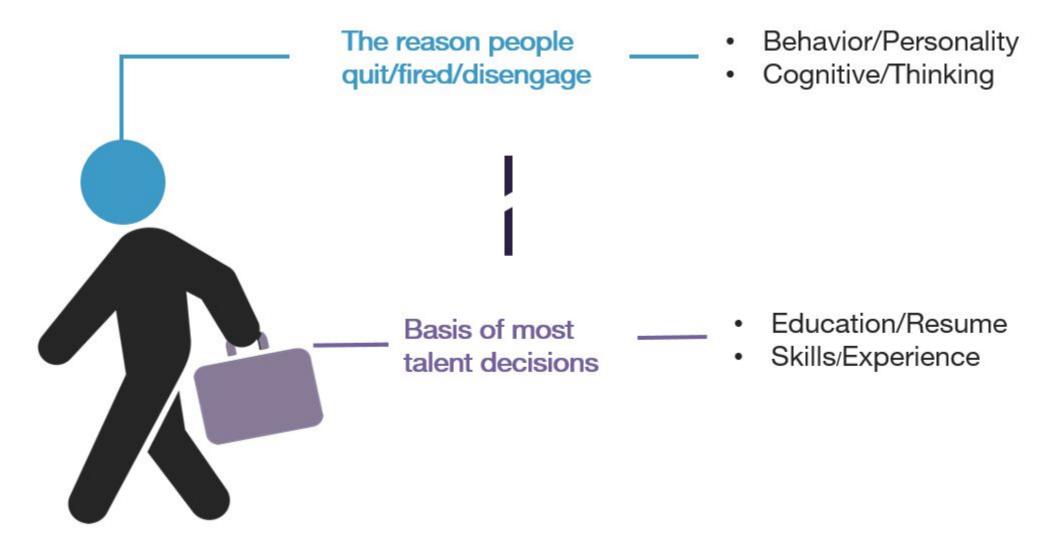




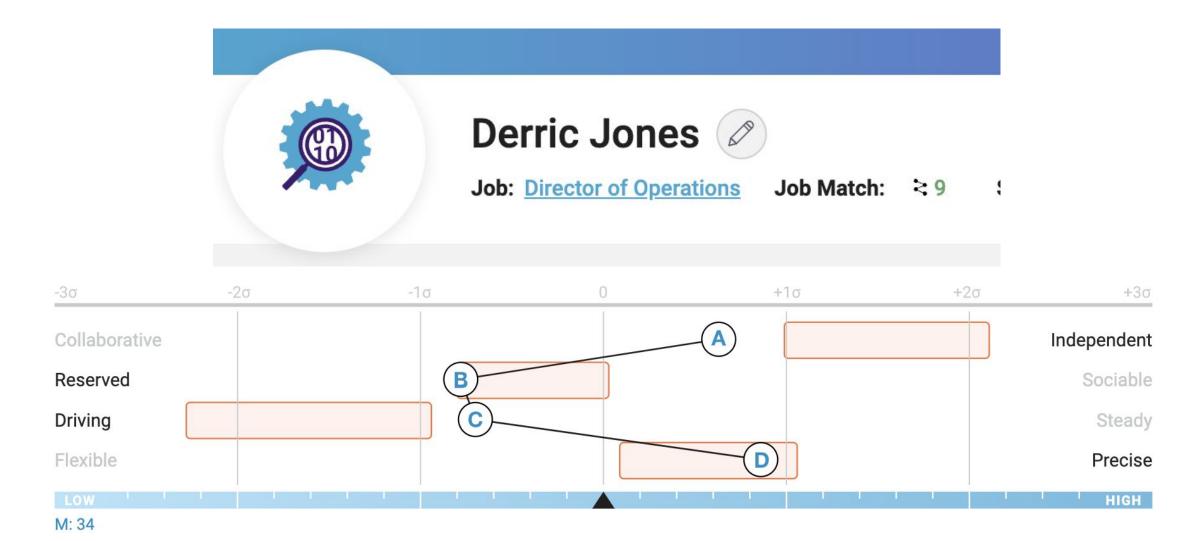
## Empower's Leadership Team



#### The Disconnect



### Derric as a Role Match



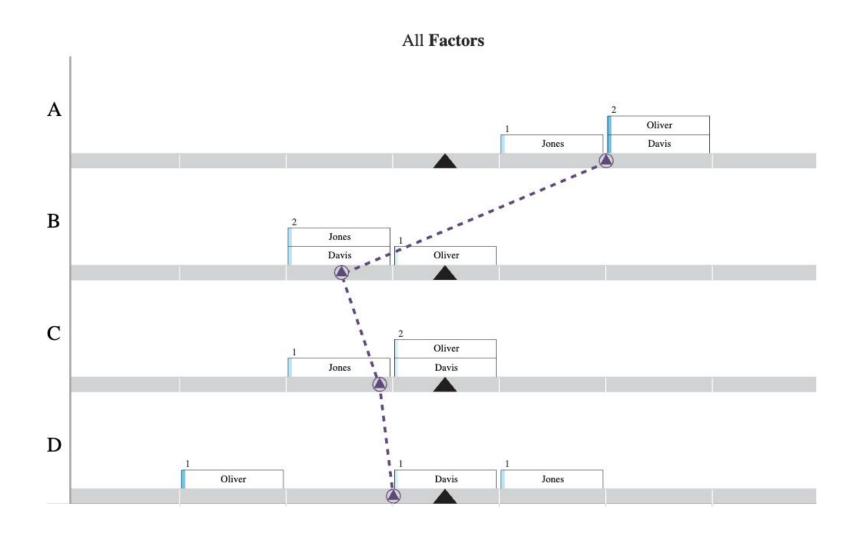
## It is about more than one person: TEAM

- Great leaders are self-aware enough to lead effectively in an uncertain world
- Yet success depends on more than one person
- The collective organization must be resilient too
- Great leaders are great team leads too
- "Team awareness" is as critical as "self awareness"





## Leadership Team Profile



## Opening of School: Team awareness

- Understanding Self
- Understanding Others
- Building teams
- Creating teacher awareness of self
- Prepping for behaviorally diverse teams
- Honoring differences

### How This Framework Works

## The Right Results

**High Productivity** 

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Hire

## Execution Environment

Are jobs, managers, teams, and organization set up for execution?

Tax: execution breakdown, poor employee experience



**Employee Experience** 



**Inspire & Teams** 



Design

